

## The Role of Artificial Intelligence in Modern Education: Empowering Learning Process through Advanced Learning Technologies



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**ABSTRACT:** This study aims to explore the perception and adoption of artificial intelligence (AI) technologies in educational settings, focusing on their benefits and the factors influencing their integration. Guided by Rogers' Diffusion of Innovations Theory, the research examines the relative advantage, compatibility, complexity, trialability, and observability of AI tools in education. Utilizing a qualitative approach, data were collected through surveys and interviews with students from the Pendidikan Agama Islam (PAI) program at Universitas Islam Jakarta. The findings reveal a generally positive perception of AI technologies, with strong support for their relative advantage, compatibility, trialability, and observability. Most respondents recognize the benefits of AI in personalizing learning experiences and providing flexible, accessible support. However, opinions are divided on the complexity of AI tools, indicating a need for more user-friendly designs and comprehensive training. The study also highlights various motivational factors, such as curiosity, autonomous learning, engagement, emotional involvement, authenticity, and the desire for self-improvement, which significantly influence the learning process. These insights suggest that addressing perceived challenges and fostering a supportive, engaging learning environment can enhance the acceptance and effectiveness of AI in education. Future research should focus on developing intuitive AI interfaces, conducting longitudinal impact studies, and exploring strategies to enhance personalization and engagement.

**KEYWORDS:** Artificial Intelligence, Education, Diffusion of Innovations Theory, Learning Technologies, Student Motivation

### I. INTRODUCTION

Artificial intelligence (AI) has rapidly become a transformative force in numerous sectors (Hussain & Khalid, 2024), and education is no exception. As we progress further into the 21st century, the integration of AI into educational settings is reshaping the way teaching and learning occur (Wang et al., 2023). This technology's capability to process vast amounts of data, recognize patterns, and adapt to individual needs makes it a powerful tool for enhancing educational outcomes (Cain, 2023).

The importance of this transformation cannot be overstated. Education is fundamental to the development of individuals and societies (Soto, Cañarte, Cañarte, & Alfaro, 2023). It equips people with the knowledge, skills, and competencies required to thrive in an increasingly complex world (Bećirović, 2023). However, educational systems worldwide face numerous challenges, including resource constraints, large class sizes, diverse student needs, and the ever-changing demands of the job market (Tavares, Azevedo, & Marques, 2022). AI offers solutions to many of these issues by providing personalized learning experiences, automating administrative tasks, and offering new ways to engage students (Alshahrani, 2023).

In recent years, various AI-driven educational tools and platforms have emerged. These include intelligent tutoring systems, adaptive learning technologies, AI-driven assessment tools, and virtual teaching assistants (Robayo-Pinzon, Rojas-Berrio, Rincon-Novoa, & Ramirez-Barrera, 2023). In other words, these innovations are designed to support both teachers and students by providing personalized learning paths, instant feedback, and additional resources tailored to individual learning styles and needs. The adoption of these technologies has been accelerated by the COVID-19 pandemic, which forced educational institutions to shift to online and hybrid learning models (Marlina, 2022). As a result, the potential of AI in education has become more apparent and urgent.

To understand the diffusion of AI in education, it is useful to apply Everett M. Rogers' Diffusion of Innovations theory. This theory provides a framework for understanding how, why, and at what rate new ideas and technologies spread through cultures (Kardasz, 2013). According to Rogers, the adoption of an innovation is influenced by five key factors: relative advantage, compatibility, complexity, trialability, and observability (Yu, 2022). First, Relative Advantage: AI offers numerous advantages over traditional educational methods. For instance, it can provide real-time feedback, identify areas where students need more help, and adapt to the learning pace of each student. These benefits can lead to improved learning outcomes and more efficient use of teachers' time. Second, Compatibility: The integration of AI in education is compatible with current educational goals and values, which

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emphasize personalized learning, competency-based education, and the use of technology to enhance learning. AI tools can seamlessly integrate with existing educational technologies, such as learning management systems (LMS), making the transition smoother for institutions.

Third, Complexity: While AI technologies can be complex, many are designed to be user-friendly for both teachers and students. Educational institutions may need to invest in training and support to ensure effective use of AI tools, but the long-term benefits can outweigh these initial challenges. Fourth, Trialability: AI applications in education can often be trialed on a small scale before full implementation. Schools and universities can pilot AI tools in specific courses or departments to evaluate their effectiveness and gather feedback from users. Fifth, Observability: The impact of AI on education can be readily observed through improved student performance, higher engagement levels, and positive feedback from educators. Success stories and case studies from early adopters can further drive the diffusion of AI technologies in education.

Some study suggests that for AI to be widely adopted in education (O’dea & O’Dea, 2023), stakeholders must perceive its relative advantage, see it as compatible with existing practices, find it not overly complex, have opportunities to trial it, and observe its benefits. Understanding these factors can help educators and policymakers design strategies to promote the effective integration of AI in education (Chiu et al., 2022).

This research aims to explore the role of artificial intelligence in modern education, focusing on how advanced learning technologies can empower both teachers and students. In conclusion, this research seeks to contribute to the growing body of knowledge on the integration of AI in education. By examining the current state of AI technologies, evaluating their impact, and understanding the factors influencing their adoption, the study aims to provide valuable insights for educators, policymakers, and technology developers. The goal is to harness the potential of AI to create more effective, inclusive, and personalized educational experiences for all learners.

## II. METHOD

The study employs a qualitative research design (Tomaszewski, Zarestky, & Gonzalez, 2020) to understand the adoption of AI in education. Data was collected from a sample of 100 college students selected randomly to ensure diverse representation. The participants were asked to respond to a structured questionnaire distributed via Google Forms (G-Form). The questionnaire utilized a Likert scale format to gauge respondents’ perceptions, attitudes, and experiences related to the challenges and opportunities of AI in education.

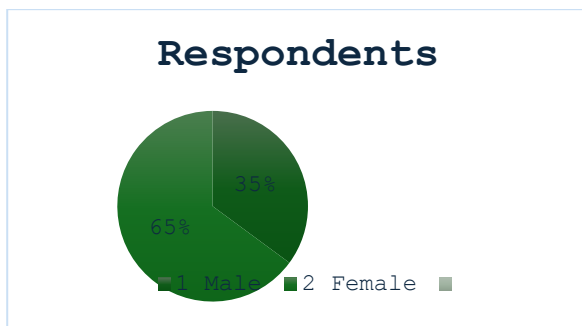


Figure 1. Respondents of the research

Based on figure1, this indicates that most participants in the study were female, which could influence the analysis and interpretation of findings, depending on whether gender impacts perspectives on AI in education. The data collected through the Google Forms questionnaire using a Likert scale was analyzed using a qualitative thematic analysis approach. As shown in the figure 2.

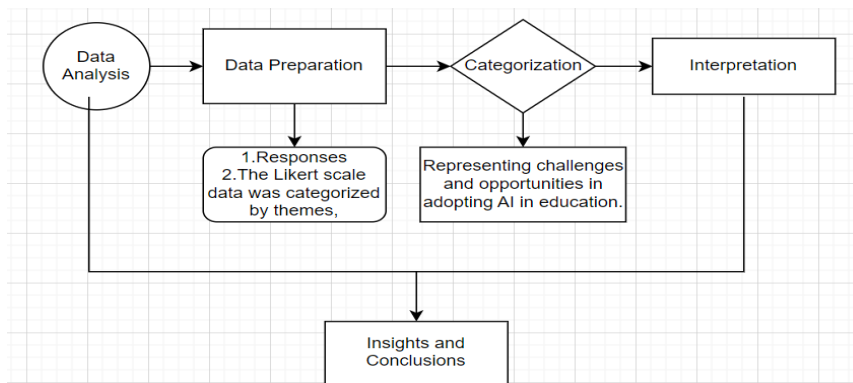


Figure 2. Analysis Data(Buser, Cheng, & McLaughlin Parkins, 2023)

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The diagram outlines the process of data analysis used in the study, structured into four main stages: Data Preparation, Categorization, Interpretation, and Insights and Conclusions. Firstly, Data Preparation: This step involves organizing the collected responses and structuring the Likert scale data into themes. The themes are categorized based on their relevance to the study's objectives, such as identifying challenges and opportunities in adopting AI in education. Secondly, Categorization: In this stage, the data is further analyzed by grouping responses into meaningful categories. These categories represent the key challenges (e.g., technical issues, cost, and resistance to change) and opportunities (e.g., personalized learning and addressing inequities) identified through the responses. Third, Interpretation: Once the data is categorized, it is interpreted to derive meaningful insights. This involves understanding the relationships between themes, identifying patterns, and drawing connections that align with the study's objectives. Fourth, Insights and Conclusions: The final step synthesizes the findings into actionable insights and conclusions. These conclusions reflect the overall understanding of the barriers and opportunities associated with the adoption of AI in education.

### III. RESULTS AND DISCUSSIONS

#### A. Results

The results of the study reveal that artificial intelligence is widely perceived in the process of identifying current AI technologies in education as a beneficial, and adaptable educational innovation, with strong support for its relative advantage, compatibility, trialability, and observability.

#### The process of identifying current AI technologies in education.

The process of identifying current AI technologies in education involves three key steps: mapping existing tools, examining their functionalities, and understanding their usage (Bouhouita-Guermech, Gogognon, & Bélisle-Pipon, 2023). The first step, Mapping Existing AI Tools, focuses on identifying the various AI tools and platforms currently being utilized in educational settings. These tools range from adaptive learning systems that adjust to individual student needs to virtual tutors that provide additional support such as the learning process used G-form, E-Learning, G-Meet, Zoom and Chat-GPT.

The second step, Examining Functionalities, involves analyzing the features and capabilities of these AI tools. For instance, adaptive learning systems deliver content tailored to the learner's progress, while virtual tutors provide personalized feedback. When the tutor gives the feedback through Chat-GPT automated grading systems streamline the assessment process, and real-time analytics tools offer insights into student performance and engagement. Understanding these functionalities helps evaluate the tools' effectiveness in achieving educational goals.

The final step, Understanding Usage, explores how educators and students interact with these AI technologies and the benefits they derive from them. Educators often use AI to monitor student progress, identify learning gaps, and adjust their teaching strategies accordingly. Students benefit from AI tools by engaging in self-paced study with virtual tutors or accessing customized learning materials that match their individual needs. Together, these steps provide a comprehensive understanding of how AI technologies are shaping modern education.

#### Apply Rogers' Diffusion of Innovations Theory

Applying Rogers' Diffusion of Innovations Theory in this study involved examining how the key factors—relative advantage, compatibility, complexity, trialability, and observability—affect the adoption of AI technologies in educational settings (Yu, 2022). By evaluating these factors, the study aims to identify what drives or hinders the integration of AI tools among teachers and students. For instance, understanding how AI's relative advantage in personalizing learning experiences can be highlighted, ensuring its compatibility with current educational practices, addressing the complexity through adequate training, offering trial opportunities to mitigate risks, and showcasing observable benefits through case studies and pilot programs will provide actionable insights. These insights will guide educators and policymakers in strategically promoting and implementing AI innovations to enhance the learning process. As shown in figure 3 below.

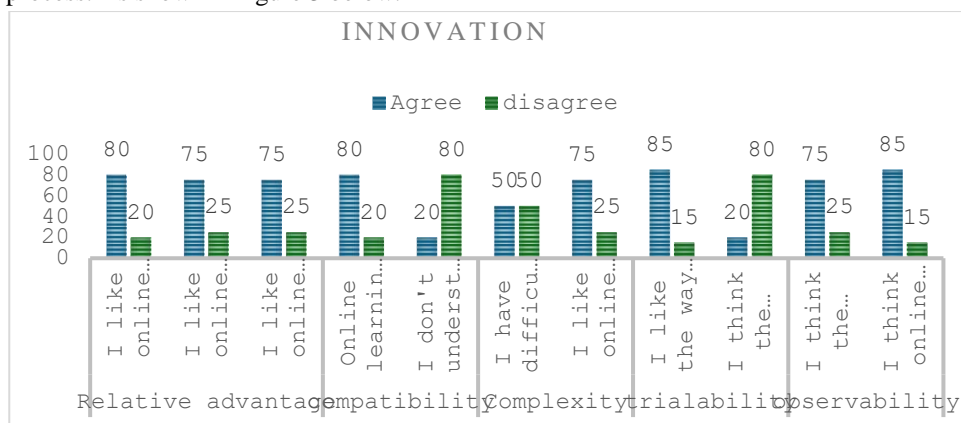


Figure 3. Innovation by Rogers

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The chart presents respondents' perceptions of AI-Innovation in relation to five dimensions of innovation: **relative advantage**, **compatibility**, **complexity**, **trialability**, and **observability**. These dimensions help evaluate how respondents view the benefits and challenges of online learning as an educational innovation. In relative advantages, a significant majority (80%) of respondents agree that they like online learning, acknowledging its relative advantage over traditional learning methods. This suggests that online learning is perceived as beneficial, likely due to features such as flexibility, accessibility, and the ability to learn at one's own pace. However, 20% of respondents disagree, indicating that some students may not see online learning as superior to in-person education, perhaps due to the lack of face-to-face interaction or other personal preferences.

In terms of compatibility, 80% of respondents find online learning aligned with their needs and lifestyles, reflecting its adaptability to various learning styles and schedules. However, 20% do not find it compatible, which might point to challenges such as technological limitations or a preference for traditional classroom settings. Compatibility with individual circumstances is crucial for the effective adoption of online learning.

However, when it comes to complexity, the opinions are evenly divided, with 50% agreeing and 50% disagreeing. This split indicates that while half of the respondents find in AI easy to use and navigate, the other half experience difficulties. These challenges could stem from unfamiliarity with digital platforms, lack of technical skills, or issues with the design of online learning systems. Simplifying these systems and providing support for students could help address this barrier.

Moreover, in trialability receives strong support, with 85% of respondents agreeing that they appreciate the opportunity to try AI such as Chat-GPT. This dimension reflects the importance of being able to explore and experiment with online learning before fully adopting it. Only 15% of respondents disagree, indicating a minimal level of resistance to engaging with AI on a trial basis. Observability also garners a high level of agreement, with 85% of respondents acknowledging the visible benefits of using AI. This suggests that most students can see tangible positive outcomes, such as enhanced learning experiences or improved results, which reinforces the adoption of this educational innovation. Only 15% of respondents fail to observe these benefits, potentially due to personal challenges or unmet expectations.

Overall, the chart indicates a generally positive perception of AI among respondents, particularly in terms of its relative advantage, compatibility, trialability, and observability. However, the split in opinions regarding complexity highlights a need for improvements in usability and technical support to make AI more accessible for all. These findings suggest that addressing perceived challenges could further enhance the acceptance and effectiveness of online learning.

Carl Rogers, a prominent psychologist, emphasized the importance of intrinsic motivation in the learning process. According to Rogers, motivation is deeply connected to the learner's internal drive for growth, self-fulfillment, and understanding.

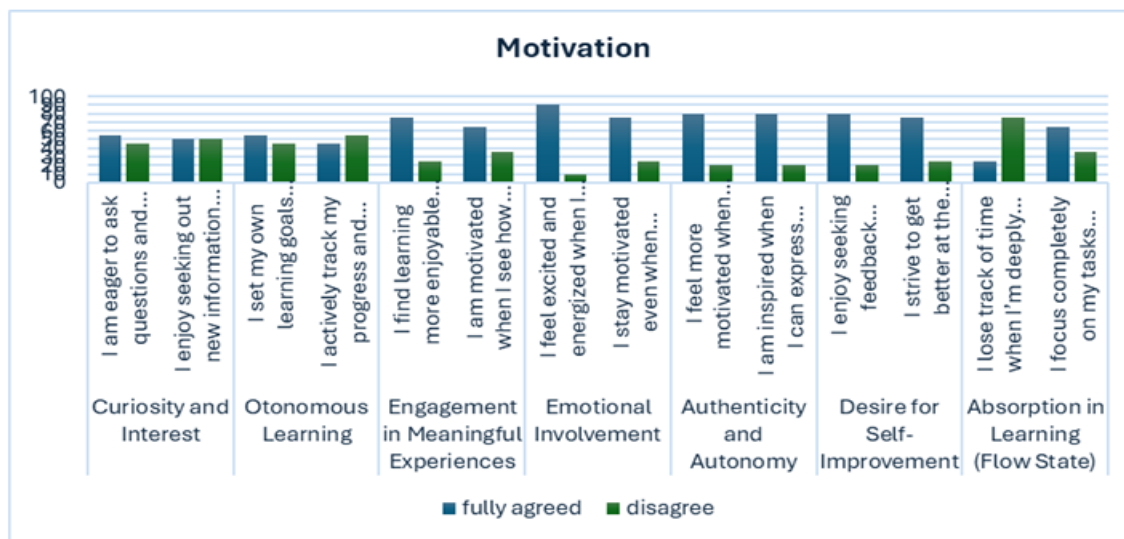


Figure 4. Motivation in Learnig Process

Motivation is a critical factor in the learning process, encompassing various dimensions such as curiosity, autonomous learning, engagement, emotional involvement, authenticity, and the desire for self-improvement. Analyzing these indicators reveals a nuanced understanding of how learners stay motivated and committed to their educational journeys.

While curiosity drives learners to ask questions and explore topics that spark their interest. In this study, 55% of respondents fully agreed that they are eager to ask questions and delve into subjects that intrigue them, while 45% disagreed. Similarly, 50% of learners enjoy seeking out new information and connecting it to their existing knowledge, although the other half did not share this enthusiasm. These figures suggest that while a significant portion of students are naturally curious, there is room to enhance engagement strategies to foster a more widespread intrinsic interest in learning.

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In autonomous learning, where students set their own goals and take proactive steps to achieve them, is another vital indicator of motivation. Here, 55% of respondents fully agreed that they set their own learning goals, contrasted with 45% who disagreed. When it comes to tracking progress and adjusting approaches, only 45% fully agreed, indicating a lower level of engagement in this aspect compared to others. This discrepancy highlights a potential area for intervention, where encouraging goal-setting and self-monitoring could significantly boost students' motivation and autonomy in learning.

Moreover, learning becomes more enjoyable and motivating when it is connected to personal experiences. In this study, 75% of respondents fully agreed that relating learning to personal experiences enhances their enjoyment, while 25% disagreed. Additionally, 65% of learners felt motivated when they saw the impact of their learning on their own lives or those around them. These responses underscore the importance of making learning relevant and meaningful to students' lives, suggesting that educators should integrate real-world applications and personal relevance into their teaching strategies.

In addition, emotional involvement plays a crucial role in maintaining motivation. A striking 90% of respondents fully agreed that they feel excited and energized when they understand something new, showing a high level of positive emotional engagement. Furthermore, 75% stated they stay motivated even when faced with challenges, driven by their passion for the subject. These high percentages indicate that emotional investment is a powerful motivator, and fostering an emotionally supportive learning environment can help sustain students' interest and perseverance.

The ability to choose what and how to learn significantly boosts motivation. In this study, 80% of respondents fully agreed that they feel more motivated when they can make choices about their learning, and the same percentage felt inspired when they could express themselves and pursue learning in their own way. This strong preference for autonomy suggests that educational frameworks should offer more opportunities for student choice and personalized learning paths to enhance motivation.

Next, a desire for self-improvement and growth is a key motivational driver. Here, 80% of respondents fully agreed that they enjoy seeking feedback to improve, and 75% strive to excel in areas they care about, challenging themselves to succeed. These findings emphasize the importance of creating a learning environment that values feedback and personal growth, encouraging students to continuously improve and take on new challenges.

The last, Absorption in learning, or achieving a flow state, is an ultimate form of engagement where learners lose track of time due to deep involvement in their tasks. Only 25% of respondents fully agreed that they lose track of time when deeply engaged, while 75% disagreed, indicating that many students may struggle to reach this state. However, 65% reported that they focus completely on tasks that challenge them just enough to maintain interest. This suggests that while achieving a flow state may be rare, creating appropriately challenging tasks can significantly enhance student focus and engagement.

Overall, the study reveals a complex picture of student motivation in the learning process. While many students exhibit high levels of curiosity, emotional involvement, and a desire for self-improvement, there are areas, particularly in autonomous learning and achieving a flow state, where motivation can be further cultivated. By addressing these gaps and leveraging the strengths identified, educators can create a more motivating and engaging learning environment that supports all aspects of student motivation.

## B. DISCUSSIONS

The study results reveal a generally positive perception of AI technologies in the educational domain, particularly emphasizing the tools' relative advantage, compatibility, trialability, and observability. A substantial majority of respondents acknowledge the benefits of AI, recognizing its potential to personalize learning experiences and provide flexible, accessible educational support. This positive reception aligns with the principles of Rogers' Diffusion of Innovations Theory, which suggests that innovations with clear advantages and observable benefits are more likely to be adopted. The enthusiasm for AI's relative advantage underscores the perceived improvements over traditional methods, such as the ability to tailor learning to individual needs and provide immediate feedback.

Regarding compatibility, a significant portion of respondents find AI tools aligned with their educational needs and lifestyles, highlighting their adaptability to various learning styles and schedules. However, the split opinion on complexity suggests that while many students find AI easy to use, there remains a notable proportion that struggles with its technological aspects. This divide points to the need for user-friendly designs and comprehensive training to mitigate the perceived complexity. Ensuring that AI tools are straightforward and accessible is crucial for broader adoption and effective integration into educational practices.

High levels of agreement on trialability and observability indicate that students appreciate the opportunity to experiment with AI tools and recognize their tangible benefits. The ability to trial AI technologies allows students and educators to experience firsthand the enhancements these tools can bring to the learning process, fostering confidence in their utility. Observability, or the visible positive outcomes from using AI, reinforces the value of these innovations. The recognition of these benefits suggests that showcasing successful case studies and providing pilot programs can be effective strategies for encouraging the adoption of AI in education.



## **The Role of Artificial Intelligence in Modern Education: Empowering Learning Process through Advanced Learning Technologies**

Motivation in the learning process is multifaceted, involving curiosity, autonomous learning, engagement, emotional involvement, authenticity, and the desire for self-improvement. The study's findings highlight that a majority of students are driven by curiosity and enjoy exploring new topics, although there remains a significant portion who do not share this intrinsic interest. This indicates a need for strategies to engage these learners, possibly by connecting new information to their existing knowledge and making learning more interactive and relevant.

In autonomous learning, characterized by self-set goals and proactive steps to achieve them, shows a mixed response. While some students exhibit strong autonomy, others require more guidance and support. Encouraging goal-setting and self-monitoring can foster a greater sense of ownership and responsibility in learners. Educational frameworks that promote autonomy and provide resources for students to track their progress can enhance motivation and engagement.

Emotional involvement is a significant motivator, with many students feeling excited and energized by new understandings. This high level of positive emotional engagement indicates that fostering an emotionally supportive environment can sustain student interest and perseverance, even in the face of challenges. Authenticity, or the ability to choose what and how to learn, is also a strong motivator. The preference for autonomy suggests that educational approaches should offer personalized learning paths and opportunities for students to express themselves.

The desire for self-improvement and growth is evident among students, who value feedback and strive to excel in areas they care about. This indicates that creating a feedback-rich environment that values personal growth can motivate students to continuously improve and take on new challenges. However, achieving a flow state, or deep absorption in learning, remains challenging for many students. While some can focus completely on appropriately challenging tasks, others struggle to reach this level of engagement. Educators can address this by designing tasks that are sufficiently challenging to maintain interest but not so difficult as to be discouraging.

Overall, the study presents a complex yet insightful picture of how AI technologies and motivational factors influence the learning process. While many students exhibit high levels of curiosity, emotional involvement, and a desire for self-improvement, there are areas where motivation can be further cultivated, particularly in autonomous learning and achieving a flow state. By addressing these gaps and leveraging the strengths identified, educators and policymakers can create a more engaging and motivating educational environment. Emphasizing the relative advantages, compatibility, and observable benefits of AI tools, while simplifying their complexity and providing opportunities for trial, can enhance their adoption and effectiveness in modern education.

### **CONCLUSIONS**

The study underscores the positive reception and potential of AI technologies in enhancing the educational process. By leveraging Rogers' Diffusion of Innovations Theory, it is evident that AI tools are widely perceived as beneficial due to their relative advantage, compatibility, trialability, and observability. The clear benefits of AI in personalizing learning experiences, providing flexible and accessible support, and offering immediate feedback are recognized by most respondents. However, the split opinion on the complexity of AI tools indicates a need for more user-friendly designs and comprehensive training to ensure broader adoption and effective integration into educational practices.

Motivation in the learning process is multifaceted, encompassing curiosity, autonomous learning, engagement, emotional involvement, authenticity, and the desire for self-improvement. While many students exhibit high levels of curiosity and emotional involvement, there are significant opportunities to enhance engagement strategies to foster a more widespread intrinsic interest in learning. The mixed responses regarding autonomous learning and achieving a flow state highlight areas where motivation can be further cultivated through goal setting, self-monitoring, and appropriately challenging tasks.

Overall, the findings suggest that addressing perceived challenges in the complexity of AI tools and fostering a supportive, emotionally engaging learning environment can further enhance the acceptance and effectiveness of AI in education. Future research should focus on developing and testing more intuitive AI interfaces and comprehensive training programs for both educators and students. Understanding the specific challenges users face when interacting with AI tools can inform design improvements and training methods.

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